Worker Journey

This journey is an example. Some steps may occur in parallel.

Step 1: Register for Worker Support Program

As a native timber worker, my journey begins here

How to register for the Worker Support Program:
Contact ForestWorks
1800 177 001
wsp@forestworks.com.au
Registration form

Your Worker Assistant Coordinator is:

_____

Step 2: Planning for your future

One on One Support
Guidance to help you and your family adjust to changing circumstances

Health & Wellbeing support
To help you and your family stay on track, Referral to services

RPL/RCC
Have your skills formally recognised through a Recognition of Prior Learning & Recognition of Current Competencies process

Referral pathways
Skills and Job Centre, Jobs Victoria, Retirement advice

Funded Training
Access training that is right for you

Employment support and career assistance
Learn about the next opportunity that is right for you

Step 3: Eligibility for payments

Worker support payment
You may be eligible for a worker support redundancy payment

Relocation payment
You may be eligible for a payment to assist you to relocate for new work

Evidential Requirements
Your Coordinator will work with you to establish and identify what evidence is required to claim

Check back in with us
if you've found new information that would affect your eligibility/payment

Step 4: Getting prepared for payments

Your information
Gather your employment records

Advice
Seek independent financial advice from an accountant or advisor

Protecting your rights
Several worker protections are available to you during this time. E.g Union, FairWork

Step 5: Checking back in

How the payment is made
You will be contacted and given information on how payment will be made

Ongoing Support and Follow-up
Support for you and your families progress

Check-in
Supportive and personalised Health & Wellbeing check-in

Payment made
Check your nominated account

Check-in
Reconnect to ensure your needs have been met